

Jmangroup.com Website Privacy Policy

For display on website:

Privacy Policy

About our privacy policy

JMAN Group (“We”, “us” or “our”) are committed to protecting and respecting your privacy.

This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting www.jmangroup.com you are accepting and consenting to the practices described in this policy.

For the purpose of the General Data Protection Regulation 2018, the data controller is JMAN Group Limited, incorporated and registered in England and Wales with company number 07358166 whose registered office is at 52a Spring Grove Road, Hounslow, England, TW3 4BN.

Information we may collect from you

We may collect and process the following data about you:

Information you give us

You may give us information about you by filling in forms on our site www.jmangroup.com or by corresponding with us by phone, e-mail or otherwise. This includes information you provide when you register to use our site, and subscribe or place an order for our services and when you report a problem with our site. The information you give us may include:

- Contact details, such as your name, address, e-mail address and phone number;
- Educational and professional background information;
- Payment information, such as financial and credit card information;
- Personal information, such as personal description and photographs.

Information we collect about you

With regard to each of your visits to our site we may automatically collect the following information:

- Internet Protocol (IP) address used to connect your computer to the Internet;
- Technical information, such as your login information, browser type and version, operating system, mobile platform and unique device identifier;
- Information about your visit, including the full Uniform Resource Locators (URL) clickstream to, through and from our site (including date and time, time zone setting, browser plug-in types and versions); products you viewed or searched for; page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page and any phone number used to call our customer service number
- For location-aware services, the physical location of your device in order to provide you with more relevant content for where you are in the world.

Information we receive from other sources

We may receive information about you if you use any of the other websites we operate or the other services we provide. We are also working closely with third parties (including, for example, business partners, sub-contractors in technical, payment and delivery services, advertising networks, analytics providers, search information providers, credit reference agencies) and may receive information about you from them.

Cookies

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site. For detailed information on the cookies we use and the purposes for which we use them see our Cookie policy below:

Uses made of the information

We use information held about you in the following ways:

Information you give to us

We will use this information:

- To carry out our obligations arising from any contracts entered into between you and us and to provide you with the information, products and services that you request from us
- To provide you with information about other goods and services we offer that are similar to those that you have already purchased or enquired about
- To provide you, or permit selected third parties to provide you, with information about goods or services we feel may interest you. If you are an existing customer, we will only contact you by electronic means (e-mail or SMS) with information about goods and services similar to those which were the subject of a previous sale or negotiations of a sale to you. If you are a new customer, and where we permit selected third parties to use your data, we (or they) will contact you by electronic means only if you have consented to this. If you do not want us to use your data in this way, or to pass your details on to third parties for marketing purposes, please tick the relevant box situated on the form on which we collect your data (the order form)
- To notify you about changes to our service
- To ensure that content from our site is presented in the most effective manner for you and for your computer

Information we collect about you

We will use this information:

- To administer our site and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes
- To improve our site to ensure that content is presented in the most effective manner for you and for your computer
- To allow you to participate in interactive features of our service, when you choose to do so
- As part of our efforts to keep our site safe and secure
- To measure or understand the effectiveness of advertising we serve to you and others, and to deliver relevant advertising to you
- To make suggestions and recommendations to you and other users of our site about goods or services that may interest you or them

Information we receive from other sources

We may combine this information with information you give to us and information we collect about you. We may use this information and the combined information for the purposes set out above (depending on the types of information we receive)

Disclosure of your information

We may share your personal information with any member of our group, which means our subsidiaries, our ultimate holding company and its subsidiaries, as defined in section 1159 of the UK Companies Act 2006.

We may share your information with selected third parties including:

- Business partners, suppliers and sub-contractors for the performance of any contract we enter into with them or you
- Advertisers and advertising networks that require the data to select and serve relevant adverts to you and others. We do not disclose information about identifiable individuals to our advertisers, but we may provide them with aggregate information about our users (for example, we may inform them that 500 men aged under 30 have clicked on their advertisement on any given day). We may also use such aggregate information to help advertisers reach the kind of audience they want to target (for example, women in SW1). We may make use of the personal data we have collected from you to enable us to comply with our advertisers' wishes by displaying their advertisement to that target audience
- Analytics and search engine providers that assist us in the improvement and optimisation of our site
- In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets
- Advertisers and advertising networks that require the data to select and serve relevant adverts to you and others. We do not disclose information about identifiable individuals to our advertisers, but we may provide them with aggregate information about our users (for example, we may inform them that 500 men aged under 30 have clicked on their advertisement on any given day). We may also use such aggregate information to help advertisers reach the kind of audience they want to target (for example, women in SW1). We may make use of the personal data we have collected from you to enable us to comply with our advertisers' wishes by displaying their advertisement to that target audience
- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our Terms of Use or Terms and Conditions of Supply and other agreements; or to protect the rights, property, or safety of JMAN Group Ltd our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction

Where we store your personal data

The data that we collect from you may be transferred to, and stored at, a destination outside the European Economic Area ("EEA"). It may also be processed by staff operating outside the EEA who work for us or for one of our suppliers. Such staff maybe engaged in, among other things, the fulfilment of your order, the processing of your payment details and the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

All information you provide to us is stored on our secure servers. Any payment transactions will be encrypted. Where we have given you (or where you have chosen) a password which enables you to access certain parts of our site, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Your rights

You have the right to ask us not to process your personal data for marketing purposes. We will usually inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by checking certain boxes on the forms we use to collect your data. You can also exercise the right at any time by contacting us at info@jmangroup.com.

Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy

policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

Access to information

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you.

Changes to our privacy policy

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to our privacy policy.

Contact

If you have any questions, comments or requests regarding this privacy policy please contact:

JMAN Group Information Security Officer
10 Lloyds Avenue
London
EC3N 3AJ

Email: info@j Mangroup.com.

This privacy was last updated on 07 September 2018

Cookie Policy

Information about our use of cookies.

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

We use the following cookies:

- **Strictly necessary cookies.** These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website, use a shopping cart or make use of e-billing services
- **Analytical/performance cookies.** They allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily
- **Functionality cookies.** These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region)
- **Targeting cookies.** These cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests. We may also share this information with third parties for this purpose

You can find more information about the individual cookies we use and the purposes for which we use them in the table below:

Cookie Name	Domain	Usage	Description
_utma	analytics.google.com	Google Analytics	Google Analytics/Web Optimiser use cookies to collect data that we analyse to help us improve customer experience on our website. The cookies provide important information such as the number of visitors and the time spent on specific pages and it can also help identify where there might be errors on the website. The information collected through these cookies do not identify people, they are defined themselves by a combination of a computer, a user account, and a browser. Google Analytics only uses 1st party cookies which means that all of the information collected will stay in the www.jmangroup.com domain, information will not be passed to 3rd parties.
_utmz	analytics.google.com	Google Analytics	Google Analytics/Web Optimiser use cookies to collect data that we analyse to help us improve customer experience on our website. The cookies provide important information such as the number of visitors and the time spent on specific pages and it can also help identify where there might be errors on the website. The information collected through these cookies do not identify people, they are defined themselves by a combination of a computer, a user account, and a browser. Google Analytics only uses 1st party cookies which means that all of the information collected will stay in the www.jmangroup.com domain, information will not be passed to 3rd parties.
_utmb	analytics.google.com	Google Analytics	Google Analytics/Web Optimiser use cookies to collect data that we analyse to help us improve customer experience on our website. The cookies provide important information such as the number of visitors and the time spent on specific pages and it can also help identify where there might be errors on the website. The information collected through these cookies do not identify people, they are defined themselves by a combination of a computer, a user account, and a browser. Google Analytics only uses 1st party cookies which means that all of the information collected will stay in the www.jmangroup.com domain, information will not be passed to 3rd parties.
_utmv	analytics.google.com	Google Analytics	Google Analytics/Web Optimiser use cookies to collect data that we analyse to help us improve customer experience on our website. The cookies provide important information such as the number of visitors and the time spent on specific pages and it can also help identify where there might be errors on the website. The information collected through these cookies do not identify people, they are defined themselves

			by a combination of a computer, a user account, and a browser. Google Analytics only uses 1st party cookies which means that all of the information collected will stay in the www.jmangroup.com domain, information will not be passed to 3rd parties.
_utmz	analytics.google.com	Google Analytics	Google Analytics/Web Optimiser use cookies to collect data that we analyse to help us improve customer experience on our website. The cookies provide important information such as the number of visitors and the time spent on specific pages and it can also help identify where there might be errors on the website. The information collected through these cookies do not identify people, they are defined themselves by a combination of a computer, a user account, and a browser. Google Analytics only uses 1st party cookies which means that all of the information collected will stay in the www.jmangroup.com domain, information will not be passed to 3rd parties.
PHPSESSID	jmangroup.com	Session Tracking	It saves a session identifier; randomly generated to keep track of your session as you move from one page to the next in order to remember selections or preferences made during the visit.
id	jmangroup.com	Session Tracking	It saves a session of each user which is used to track authentication information and other functionality.
SJECT	jmangroup.com	Session Tracking	It saves a session identifier; randomly generated to keep track of your session as you move from one page to the next in order to remember selections or preferences made during the visit.
uid	jmangroup.com	Session Tracking	It saves a session of each user which is used to track authentication information and other functionality.
_utmt	analytics.google.com	Google Analytics	
_ga	googleads.g.doubleclick.net	Google Analytics	
_gat	googleads.g.doubleclick.net	Google Analytics	

You block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our site.